

Sacia Real Estate Rentals, LLC
2809 E. Hamilton Avenue Box 113
Eau Claire, WI 54701
Office: 715-832-0133 Fax: 715-833-5388
sacia@charter.net

To all Tenants- COVID-19 update as of 6/25/20:

Please be open in your communication with us at the office; being upfront and honest is the best way for all of us to get through this time. We understand people may be having monetary difficulty; we will do what we can to help out.

- The office will be open normal Mon-Thurs hours.
- **Maintenance requests MUST be submitted on saciarentals.com.**
- **We will be suspending late fees on rent until September 1st, 2020.**
- **PLEASE NOTE: Late rent will result in a 5-day notice beginning the eviction process.** Please contact the office to set up payment arrangements; we will do what we can to assist you.
- **ACH (electronic) rent payments will process normally UNLESS you contact the office to change it IN WRITING.**
- We will be allowing tenants to pay by credit card until September 1st 2020. To do so, you must call the office @ 715-832-0133. You will then be given instructions on how to pay over the internet. **There will be no fees added to rent if you pay by credit card.**
- If you use the drop-box at PAKMAIL, please call PAKMAIL direct at 715-831-8808 if you need up-to-date information on their hours.

WI RENTAL ASSISTANCE PROGRAM (WRAP):

- Please search the Internet for the program to see what company assists in this program for your county.

UWEC, STOUT & UW-LA CROSSE STUDENTS:

- The universities have set up COVID-19 Emergency Relief Funds. Please visit their websites for more information.

UNEMPLOYMENT

- If you have not already, please visit the Wisconsin unemployment website (dwd.wisconsin.gov) to see if your situation counts to receive funds.

For more information, please contact the office at 715-832-0133, or e-mail at sacia@charter.net. We will get back to you as soon as we can.

Let's work together to get through this time and look forward to better days ahead.

Jan and Anita Sacia
Sacia Real Estate Rentals, LLC

Ben Smasal
Lesniewski, LLC